# Aunties Creations Shipping policy & FAQ's

# How long does it take to process an order?

Please allow 7-10 business days for orders to be ready for shipping or local pick-up. We make every effort to fulfill orders as quickly (and often do have ready within 24 hours) as possible. Please understand that we are 3 working Mama's trying to wear allllll the hats!

#### What if I waited until the last minute and now I need something quickly?

This is our specialty! We have pulled off many miracles! Just message us and we will try our very best to make it happen.

#### Delivery times

Standard shipping typically takes between 3-7 business days for destinations within the US. Expedited shipping typically takes 1-2 business days for destinations within the US.

### Can we ship internationally?

We sure can! We will update you on ETA when your shipping label is created.

# Is local pickup available?

Local pickup is available in Bridgewater MA. Message us directly to arrange pickup if you choose this option.

#### How do we ship?

All orders ship via USPS and you will receive an email update with your tracking number once your order has shipped.

# Custom Fees and Import Taxes?

Aunties Creations is not responsible for any customs or import fees you may incur during or after shipping (tariffs, taxes, etc.)